

General terms and conditions

Article 1

Daniel Pinnenburg (Casas Disfrutar) cannot be held responsible for any disruption, modification or prevention of the customer's stay if this is the result of unforeseen or insurmountable events beyond his control. Daniel Pinnenburg cannot be held responsible for inconveniences caused by the work of third parties, such as the municipality, province, etc.

Nor can Daniel Pinnenburg be held responsible for interruptions of gas, water or electricity, if this is the result of a lack of sunshine and/or a lack of rainfall. Daniel Pinnenburg disclaims any responsibility for loss, theft or damage to luggage, personal belongings or vehicle, as well as for costs resulting from failure to reach the holiday home or apartment on time due to delays.

Article 2 application

These General Terms and Conditions apply to all offers, reservations and agreements regarding all holiday homes and other facilities at the Country Club. Mazarron, which are rented out by Daniel Pijnenburg

Article 3. Reservations and price.

3.1 Daniel Pijnenburg only accepts reservations from persons who are 25 years or older. Reservations by persons younger than that age are therefore not valid.

3.2 Daniel Pijnenburg reserves the right to withdraw at any time without stating reasons refuse to process a reservation.

3.3 Daniel Pijnenburg can cancel a rental agreement if due to unforeseen circumstances. Daniel Pijnenburg will immediately inform the tenant of this and a refund of the deposit/payment will be made.

3.4 A reservation is valid from the moment that Daniel Pijnenburg has received the required down payment.

3.5 Payment for a reservation means that the tenant has taken note of and agrees to the general rental conditions stated here and the full description of the property that he has rented.

3.6 You owe Daniel Pijnenburg the agreed rental price, as stated in the reservation confirmation. If Daniel Pijnenburg's costs (energy, taxes, etc.) have demonstrably and unforeseen increased after the conclusion of the agreement, Daniel Pijnenburg has the right to increase the prices and charge you for the increased price. If this price increase is implemented within 3 months after the agreement has been concluded, the price increase will amount to a maximum of 5% of the previously agreed price and you will have the right to terminate (cancel) the agreement on that basis.

3.7 Daniel Pijnenburg's prices are calculated in EUROS and are per property per week or other period, if stated so on the invoice, including VAT. Costs of meals, drinks, etc. are never included in the price. Additional costs, such as final cleaning, consumption costs, etc. are stated in the property description and are never included in the price, unless stated otherwise.

Article 4. Payment of the rental price.

4.1 35% of the rental price must be paid in advance for each reservation. The remainder 65% must be received by Daniel Pijenburg no later than 6 weeks before the start of the stay in the holiday home. If this has not taken place, the tenant will receive a letter with the request to pay the remainder within 5 working days. If this does not happen, it will be regarded as a cancellation of the property by the tenant and the cancellation conditions of Article 5 apply. Daniel Pijenburg then simultaneously has the right to offer the holiday home in question for rental again.

4.2 If the reservation is made less than 6 weeks before the start of the rental period, payment of the full rental price must be made immediately.

4.3 If upon arrival at the accommodation it appears that the total amount has not yet been (fully) credited to Daniel Pijenburg's bank account, Daniel Pijenburg can deny you the use of the holiday home and/or other facilities.

5. Cancellation by the tenant.

5.1 Any cancellation must be reported in writing or by email to Daniel Pijenburg.

5.2 Daniel Pijenburg charges the following amounts, depending on the date of cancellation by the tenant:

- cancellation more than 90 days before the start of the rental period: 25% of the rental price.
- cancellation between the 90th and 60th day before the start of the rental period: 50% of the rental price.
- cancellation less than 60 days before the start of the rental period: 100% of the rental price.

5.3 You can insure yourself against this risk by taking out cancellation insurance.

6. Arrival and departure.

6.1 At least one week before arrival you are obliged to inform Daniel Pijenburg of the expected arrival time. If this changes for any reason on the arrival day, you must contact Daniel Pijenburg (+31 6 309 645 72).

6.2 Arrival at a holiday home normally takes place between 3 and 6 p.m., unless otherwise agreed. If this procedure is not followed, Daniel Pijenburg cannot be held responsible for not being able to take possession of the property when the tenant arrives on site.

6.3 The holiday home must be vacated no later than 11:00 am on the day of departure.

7. Description.

7.1 All loose-leaf information or information on the Daniel Pijnenburg Internet site regarding the holiday home, the layout, the furniture or the relevant facilities has been provided in good faith, based on information from the owner or discovered following on-site checks by Daniel Pijnenburg .

7.2 If a change takes place between the time of reservation and the start of the rental period, Daniel Pijnenburg will inform the tenant about this, but Daniel Pijnenburg cannot be held responsible for this.

7.3 If, despite everything, the information regarding the holiday home, the layout, the furniture, the maximum number of residents or the relevant facilities proves to be incorrect, the tenant must immediately inform Daniel Pijnenburg of this, so that he or she can others can recover.

7.4 All information regarding tourism and sporting activities has been provided by third parties and is outside the responsibility of Daniel Pijnenburg.

8. regulation

8.1 Each holiday home may only be occupied by the number of persons stated on the website by Daniel Pijnenburg. If this number is exceeded, Daniel Pijnenburg can deny access to the holiday home to these additional persons. If additional people come to stay in the home at a later time, without the knowledge of Daniel Pijnenburg. An immediate claim arises for 25% of the rental amount per additional person, which, if necessary, will be deducted from the deposit

8.2 To carry out necessary maintenance (e.g. swimming pool maintenance), you will allow work to be carried out on the accommodation or other facilities during your stay without any right to compensation.

8.3 For safety reasons, it is not permitted to place tents near the holiday home.

8.4 The tenant must leave the holiday home broom clean (i.e.: do not leave dirty dishes, remove bed linen, rubbish bag in the container, BBQ clean, wood/pellet stove clean). An amount ad. €50 will be deducted from the deposit if the house is not left broom clean.

8.5 The Tenant can use bed linen and other linen. This will not incur , which can be found in the house. any additional costs.

8.6 No parties or gatherings are allowed at the holiday home.

8.7 It must be quiet between 11:00 PM and 8:00 AM.

8.8 Smoking in the holiday home is not permitted.

8.9 When using the pellet stove, it is necessary to clean it every 2 days (this cleaning will be explained to you). If cleaning is not done properly and we have to come in for extra cleaning, this will be advertised here. €30 charged.

9. Pets.

9.1 It is allowed to bring a pet into the holiday home. provided this has been agreed with Daniel Pijnenburg. In that case, a surcharge may be charged.

9.2 Pets are not allowed access to swimming pools.

9.3 Pets are not allowed on sofas and beds.

9.4 Pets may not cause any nuisance to other guests/neighbors.

9.5 When you walk your pets, the feces must be cleaned up.

9.6 For the transport of animals to EU countries, they must be in possession of a passport according to the European model (from 3 July 2004). The animals must be vaccinated against rabies and identification by means of a chip or tattoo is mandatory.

9.7 You are responsible for having the correct travel documents required for your destination.

10. Deposit.

10.1 As agreed, this deposit will be returned or refunded within 2 weeks after leaving the home, possibly after deducting costs for repairing damage to the home subsequently found.

11. Liability.

11.1 Daniel Pijnenburg accepts no liability for theft, loss or damage of or to property or persons, of any nature whatsoever, during or as a result of a stay in one of the holiday homes and/or facilities of Daniel Pijnenburg, unless there is intent. or gross negligence on the part of Daniel Pijnenburg.

11.2 Liability for damage resulting from loss of travel enjoyment or business and other consequential damage is excluded under all circumstances. Furthermore, Daniel Pijnenburg is under no circumstances liable for damage resulting in a claim for compensation under travel and/or cancellation insurance or any other insurance.

11.3 Daniel Pijnenburg is not liable for disruptions in the service or defects in services provided by third parties.

11.4 You are jointly and severally liable for all loss and/or damage to the rented holiday home and/or other properties of Daniel Pijnenburg arise during use by you and/or other users, regardless of whether this is the result of actions or omissions by yourself and/or third parties who are at the country club and/or holiday home with your permission.

11.5 You indemnify Daniel Pijnenburg against all claims regarding damage from third parties that are (partly) the result of any act or omission by yourself, other users, your traveling companions or third parties who are at the country club and/or holiday home with your permission .

11.6 In case of improper use or improper abandonment of the accommodation, including but not limited to excessive pollution, additional costs will be charged, which you are then obliged to pay.

12. Complaints and disputes.

12.1 No complaint will be processed if this is not reported by telephone within 48 hours of taking possession of the holiday home. The same rule applies if something serious occurs during your stay in the holiday home.

12.2 If the tenant refuses to take possession of the holiday home because the condition of the home does not correspond to what he can reasonably expect, he must immediately contact Daniel Pijnenburg. If it is not possible to reach an agreement, he must have the complaint verified by an expert, a bailiff or a notary in order to obtain an objective opinion.

12.3 The current contract has been drawn up and must be interpreted according to Spanish law.

13 travel documents.

13.1 You are responsible for having the valid travel documents required for your destination. Daniel Pijnenburg accepts no liability for the consequences resulting from not having the correct travel documents.

14 overall.

14.1 Obvious printing and typographical errors do not bind Daniel Pijnenburg. These general terms and conditions cancel all previous publications.

14.2 All information you provide to us will be included in a file. The data file is used for our guest administration.